

# **VENUE VISUAL GUIDE**

I am going to see a show at Festival Theatre, 13-29 Nicolson Street, Edinburgh, EH8 9FT.



This is the outside of Festival Theatre, where the performance will be taking place.



The theatre has a small car park. This is where I can park if I have access needs. I can access the car park from Nicolson Square. The car park has its own entrance to the theatre.

I need to book my parking space in advance. I can book in advance by phoning Stage door on: 0131 662 1112.



These are the front doors which I can go through to enter the theatre.

The door on the left is wheelchair accessible and has a ramp. I can open this door by pushing the button on the end of the handrails.



When I enter the theatre, I will be inside a big room called the Foyer.

The Foyer can be busy when people first arrive. If I need a quieter space, I can go upstairs.



To the right, I can find the box office. This is where I can collect my tickets.

I may need to wait in a line, if other people are also collecting tickets but this only takes a moment.



To the left, I can find the café. This is where I can buy drinks or snacks.

The café is open before shows and it is a nice place where I can spend my time if I arrive early.



When I arrive, I will see staff, who will be wearing black t-shirts and lanyards.

Staff will show me to my seat and they can help me with any questions I may have.

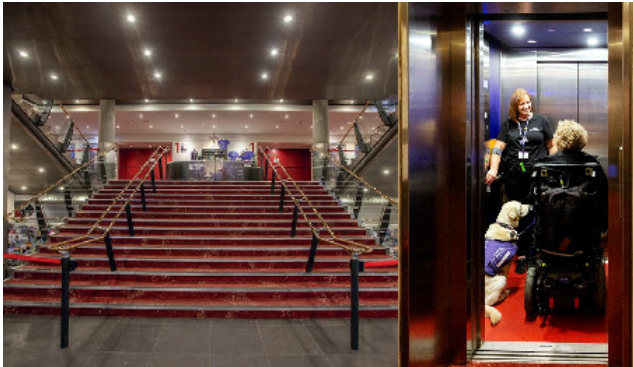
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Toilets are available on all levels. Accessible toilets can be found on Levels 1 and 2.

If I need to go to the toilet, I should look for these toilet signs or ask a member of staff for directions.

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## Auditorium/ Performance Space

I will watch the show from the auditorium, which opens 30 minutes before the show begins. Staff will tell me when it is time to take my seat.

The auditorium is upstairs. I can either take the stairs or the lift. There is a silver sign which tells me what I will find on each level.

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I might hear a loud bell and announcements before the show begins. I do not need to be worried; it's just to make sure that everyone knows that the show will start soon.

I can ask staff for ear defenders if need them. I need to return the ear defenders after the show.

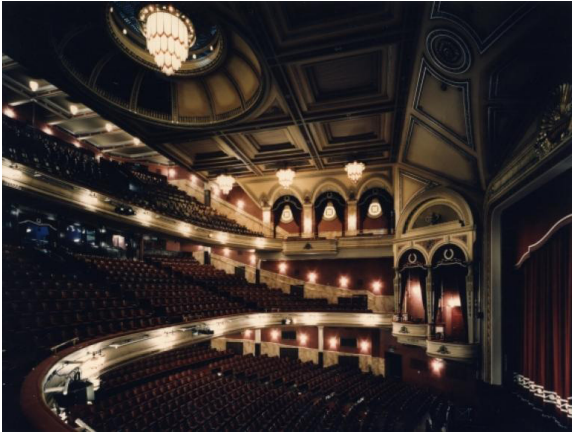
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I will watch the performance in this large room. My seat number is on my ticket. It will have a letter for the seating row and a seat number. Staff can help me find it.

There will be lots of other audience members in the auditorium, it may be busy and quite noisy before the show begins.

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The lights will dim when the show is ready to start and the actors will come on the stage.

The actors won't talk directly to me during the show. They will be in character.

I will need to be quiet during the show.

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If I would like to take some time out during the show, I may leave at any time. I can find lots of helpful spaces to make myself feel comfortable.

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At the end of the show, the audience will clap to show the actors that they enjoyed the show.

When the clapping has ended, the lights will get brighter. This means the show is over.

I can now leave the theatre and should exit through the Foyer.

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