

VENUE VISUAL GUIDE

PAVILION THEATRE

— GLASGOW —

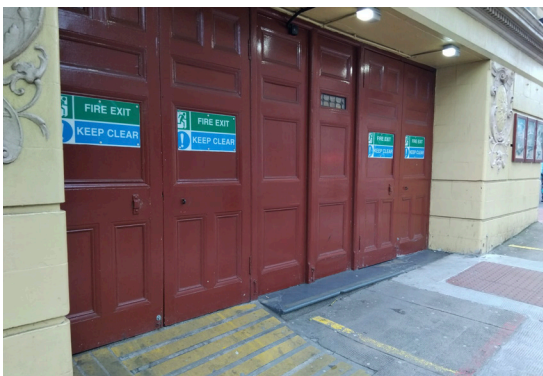
I am going to a show at the Pavilion Theatre ,
121 Renfield St, Glasgow G2 3AX.



There are two entrances to the Pavilion Theatre

This is the main entrance. I can use it to access the
Stalls and the Grand Circle.

I can check my ticket to see where I will be sitting.



This is the entrance to the balcony on Renfield
Street.

I will see two double doors. I should use the
doorway on the right.

Once inside, I will go upstairs. There will be a
member of staff available if I want to ask any
questions.



This is the access door on Renfield Street that gives access to the stalls only.

I should use it if I am a wheelchair user or have mobility issues.

The door is located on the left of the entrance.



If I enter through the main entrance, I will see this area called the Foyer. It might be quite busy and noisy with other members of the audience.



This is the merchandise stall where I can buy souvenirs.

The merchandise stall will be on my right hand side after I walk through the main entrance.



There are bars on each level where I can buy drinks and snacks before the show. I can find them by following 'Bar' signs or I can ask a member of staff for directions.



Toilets are available on all levels. If I need to go to the toilet I should look for these toilet sign or ask a member of staff for directions.



I will need to use the stairs to get to my seat. There is no lift.

I may hear an announcement telling the audience when the performance is due to start. I should pay attention to the instructions I hear.



The show will take place in a traditional theatre.

I will watch the performance in this large room. My seat number is on my ticket. It will have a letter for the seating row and a seat number. A member of staff can help me find it.



When the show is ready to start, the lights will dim and the actors will come out onto the stage. During the show, they may interact with the audience. I will need to be quiet while watching the show.



If I am disturbed by any noises or lights, I can ask one of the staff members for earplugs, ear defenders and dark glasses. I will have to return them after the play finishes.



If I would like to take some time out during the play, I may leave at any time and find a seat in the Chill-Out spaces on the Grand Circle and Stalls levels.

They will be marked with “Chill-Out Space” signs but I can also ask a member of staff for directions.



Front of House members will be dressed like this. I can approach them at any time with questions about the show or if I need directions



At the end of the show the audience will clap to show the actors that they enjoyed the performance.

When the clapping has ended, the lights will get brighter. This means the show is over.

I can now leave the theatre. The Customer Experience Team will show me which way I can exit.
