

VENUE VISUAL GUIDE



I am going to see a show at Eden Court, Bishops Road, Inverness, IV3 5SA.



This is the entrance to Eden Court where the performance will be taking place.

The front of Eden Court looks like this. I will enter through these doors.



When I walk inside, I will see this area called the Foyer.

There will be staff who can help with any questions about the event. It might be quite busy and noisy with other members of the audience.



This is the Ticket Sales desk. This is where I can buy or collect tickets for the show.

If I have an e-ticket on my phone, or already have a paper ticket, I do not need to go to the Ticket Sales desk.

When I have my tickets, I can go into the theatre. My ticket tells me which door to use.



This is the sweetie shop where I can buy snacks, juice and water before the show. It is at the right-hand side of the Ticket Sales desk.



I can also buy a drink at the bar.



I will show my ticket to the ushers when I go into the auditorium which is called the Empire Theatre. They can help me if I need to ask questions.



Toilet: If I need to go to the toilet I should look for these toilet signs or ask an usher for directions.



Auditorium/ Performance space: The performance takes place in the Empire Theatre

I will watch the performance in this room. My seat number is on my ticket. It will have a letter for the seating row and a seat number. An usher can help me find it.



The lights will dim when the show is ready to start and the actors will come on to the stage.

The actors won't talk directly to me during the play. They will be in character.

I will need to be quiet while watching the show.



If I would like to take some time out during the play I may leave at any time and find a seat in the Foyer or the bar until I am ready to go back in.



At the end of the show the audience will clap to show the actors that they enjoyed the show.

When the clapping has ended, the lights will get brighter. This means the show is over.

I can now leave the theatre. Front of House staff will show me which way I can exit.
