

## VENUE VISUAL GUIDE

## NATIONAL THEATRE OF SCOTLAND



I am going to see a show at the Byre Theatre, Abbey Street, St Andrews, Fife, KY16 9LA.



There are two entrances to the Byre where the performance will be taking place.

The entrance on Abbey Street looks like this.



The entrance down the lane from South Street looks like this.

## **DIRECTIONS FROM ABBEY STREET**



When I walk inside, from Abbey Street, I will see this area called the Café Bar.

Straight ahead is a flight of stairs which will take me to the Box Office.

If I have an e-ticket on my phone, or already have my tickets, I do not need to go to the Box Office.



On my left, I will see the door to the auditorium.

I can go in though this door when it is open and I am ready to take my seat.

A member of staff will scan my ticket. If I have an e-ticket, I should have it ready to show on my phone or other device.



If I want to find toilets, I will follow the curved walls to find toilets for men, women and a gender neutral toilet which is also accessible.

This is also where I go if I need to use the lift.



If I need to go to go to the Box Office or have a wheelchair accessible space booked in the auditorium, I will go past the toilet doors and press the button to call the lift.

In the lift I will press 2 which will take me up one floor and open in the space between the Box Office and the door to the auditorium.

## DIRECTIONS FROM THE LANE OFF SOUTH STREET



When I walk inside, from the lane, I will see the Box Office on my right.

There may be lots of people here.

The people who work here will be able to help if I need help to find my way.



Just past the Box Office, on the right, I will see the doors to the lift.

I can use this to get down to the Café Bar and toilets on level 1.

I will call the lift and press 1.



Just past the lift, on the right, I will see the black doors which are the entrance to the auditorium.

There will be a lot of people around and there may be a queue to get into the auditorium.



Straight ahead I will see the level 2 Foyer.

If I want to go to the Café Bar or use the toilets, I should go this way and down the stairs.



**Auditorium/ Performance space:** I will watch the performance in this room.

Rows have letters and seats have numbers. My row letter and seat number are on my ticket and I should sit in that seat.

If I am using my wheelchair, I will sit at the back.

If I enter through the door near the Café Bar, I will have to use stairs to get to my seat.



When the show is ready to start, the lights will dim and the actors will come out onto the stage. During the show, they may interact with the audience. I will need to be quiet while watching the show.

If I am disturbed by any noises or lights, I can ask one of the staff members for earplugs, ear defenders and dark glasses. I will have to return them after the play finishes.



If I would like to take some time out during the play I may leave at any time and go to the Quiet Space in the Conference Room upstairs on Level 3.

There are some signs in the Foyers and a member of staff will help me find it.



At the end of the show the audience will clap to show the actors that they enjoyed the show.

When the clapping has ended, the lights will get brighter. This means the show is over.

I can now leave the theatre.

I can exit through both the exit to Abbey Street and the exit to South Street.