

PLATFORM VISUAL GUIDE

platform

the arts centre in Glasgow's east end

I am going to see a show at Platform, The Bridge, 1000 Westerhouse Road, Easterhouse, Glasgow, G34 9JW.



This is Platform, where the performance will take place. This is what the venue looks like from the outside.



This is the main entrance on Bogbain Road. I will walk through these doors to enter the venue.



This is the box office. It will be on my right hand side when I enter the venue.

This is where I can buy tickets or collect prepaid tickets for the show. If I have an e-ticket on my phone, or already have my tickets, I do not need to go to the box office.

There may be a small queue and the foyer may be quite busy with lots of other people around.



There is a café in the foyer where I can buy alcoholic and non-alcoholic drinks, and snacks before the show.

I will find it on my left-hand side, when I enter the venue.



The performance will take place in the auditorium. The entrance to the auditorium is to the left of the box office.

There will be a member of staff present. They will check my ticket before I go in.



As well as the main entrance to the auditorium, there is also an accessible ramp to the auditorium.

If I need to use this ramp, I should ask a member of staff for access and they will assist me.



If I need to go to the toilet, I should look for the signs or ask an usher for directions.

Toilets are located in the café.

There is a large private accessible toilet on the ground floor beside the reception. If I need to use the accessible toilet, I will need to ask staff for access.



Auditorium/ Performance space: This show will be in a traditional theatre.

I will watch the performance in this room. There will be seats facing the stage. An usher will guide me to the seat.

If I need to sit in a specific part of the auditorium, I should let the usher know as early as possible before the show.



When the show is ready to start, the lights will dim and the actors will come out onto the stage.

The actors will not talk directly to me during the play. The actors will be in character at all times.

I will need to be quiet while watching the show.



If I find sounds or lights disturbing during the show, I can ask a member of staff for earplugs, ear defenders or dark glasses at any time.

I will need to return these items after the performance.



If I would like to take some time out during the play I may leave at any time and find a seat in a break out space located next to the box office. There will be chairs and a table available in the room.

I should ask a member of staff to take me to the room.



At the end of the show the audience will clap to show the actors that they enjoyed the show.

When the clapping has ended, the lights will get brighter. This means the show is over. I can now leave the theatre.

I should exit back through the way I came in.

For more information please visit: <https://www.platform-online.co.uk/contact>